



## Job Title

# Integrations Architect

## About Us

Campaign Master (UK) Ltd. is a leading email marketing software and services provider. We provide a robust, reliable online solution for professional marketers to promote their business via email and online tools. Our client base is growing and ever evolving so we are looking for hard working, personable people to join our friendly team.

## Role and Responsibilities (Internal and External)

You will join the team responsible for providing support for the entire company infrastructure. You will receive full job training but will ultimately be responsible for supporting a wide range of technologies from day one.

- Responsible for understanding customer email marketing/data integration requirements in detail
- Generate documentation and workflows based on client's requirements
- Manage Campaign Master (UK) Ltd API's and maintain all documentation
- Support internal staff and clients on API's queries or any integration related questions
- Provide help and advice to clients requesting integration with Campaign Master (UK) Ltd products, via well-known CRMs such as Salesforce, MS Dynamics, Workbooks, Open CRM etc. as well as bespoke CRMs
- Support integrations supported by Campaignmaster and other third parties
- Maintain CRM/CMS integrations currently in place, keeping the development team aware of any changes or further integration requests
- Sharing technical knowledge with team members and clients via presentations, meetings and phone calls where necessary

## Position Type

Full time  
37.5 hours per week

## Department/Group

Technical

## Location

Harrow on the Hill,  
North West London

## Level/Salary Range

Negotiable and dependent  
on skill and experience

## Benefits

- Company Pension
- 25 days annual leave
- Fantastic working environment
- Regular team social events

## Required Skills

- Must have knowledge of API's, Webservices, Middleware connectors
- Strong understanding of XML SOAP webservices
- Good experience of configuring and developing integrations with multiple platforms, specifically the likes of Dynamics CRM, Salesforce etc.)
- Windows server experience including IIS
- Strong knowledge of databases and understating of Microsoft SQL Server
- Accuracy and attention to detail is essential to understand critical requirements
- Excellent general IT skills and understanding of IT Systems

## Desired Skills

- Understand the role of MTA's in email sending processes
- Email deliverability
- Sender Reputation (IP/Domain)
- Linux commands and basic configuration
- Knowledge of system backups and recovery
- Basic knowledge C# and PHP
- Knowledge of RAIDS, SAN's, Cloud infrastructure, Server Upgrades

## Qualifications and Education Requirements

Outstanding education – Computer Science degree and must have achieved a 2.1 or above from university, or otherwise be competent in role responsibilities as stated above. Must be aware of Linux basic commands and LAMP Server. Experience on SSL would be an advantage. Must have good knowledge of SQL script writing.

## Preferred Skills

Experience / knowledge of Windows 7 desktop and Windows Server 2003/2008, Linux infrastructure, networking and major desktop applications (MS Office), Symantic back up / SMTP.

## Additional Notes

Able to work occasionally evening and weekends for planned maintenance work.

**Applications Accepted By E-Mail:** [hr@campaignmaster.co.uk](mailto:hr@campaignmaster.co.uk)

**Subject Line:** Integrations Architect Application